

Rutland County Council

Catmose, Oakham, Rutland, LE15 6HP

Telephone 01572 722577 Email governance@rutland.gov.uk

Ladies and Gentlemen,

A meeting of the **STRATEGIC OVERVIEW AND SCRUTINY COMMITTEE** will be held in the Council Chamber, Catmose, Oakham, Rutland, LE15 6HP on **Thursday, 17th November, 2022** commencing at **7.00 pm** when it is hoped you will be able to attend.

Yours faithfully

Mark Andrews
Chief Executive

Recording of Council Meetings: Any member of the public may film, audio-record, take photographs and use social media to report the proceedings of any meeting that is open to the public. A protocol on this facility is available at www.rutland.gov.uk/my-council/have-your-say/

Although social distancing requirements have been lifted there is still limited available seating for members of the public. If you would like to reserve a seat, please contact the Governance Team at governance@rutland.gov.uk. The meeting will also be available for listening live on Zoom using the following link: <https://us06web.zoom.us/j/82735507324>

A G E N D A

1) WELCOME AND APOLOGIES RECEIVED

2) RECORD OF MEETING

To confirm the records of the meetings of the Strategic Overview and Scrutiny Committee held on the 5th and 13th October 2022.
(Pages 7 - 24)

3) ACTIONS ARISING

To review and update the actions arising from the previous meetings.

4) DECLARATIONS OF INTEREST

In accordance with the Regulations, Members are invited to declare any personal or prejudicial interests they may have and the nature of those interests in respect of items on this Agenda and/or indicate if Section 106 of the Local Government Finance Act 1992 applies to them.

5) PETITIONS, DEPUTATIONS AND QUESTIONS

To receive any petitions, deputations and questions received from Members of the Public in accordance with the provisions of [Procedure Rules 25 and 159](#).

The total time allowed for this item shall be 30 minutes. Petitions, declarations and questions shall be dealt with in the order in which they are received. Questions may also be submitted at short notice by giving a written copy to the Committee Administrator 15 minutes before the start of the meeting.

The total time allowed for questions at short notice is 15 minutes out of the total time of 30 minutes. Any petitions, deputations and questions that have been submitted with prior formal notice will take precedence over questions submitted at short notice. Any questions that are not considered within the time limit shall receive a written response after the meeting and be the subject of a report to the next meeting.

6) QUESTIONS WITH NOTICE FROM MEMBERS

To consider any questions with notice from Members received in accordance with the provisions of [Procedure Rule No 161 and 162](#).

7) NOTICES OF MOTION FROM MEMBERS

To consider any Notices of Motion from Members submitted in accordance with the provisions of [Procedure Rule No 163](#).

8) CONSIDERATION OF ANY MATTER REFERRED TO THE COMMITTEE IN RELATION TO THE CALL-IN OF A DECISION

To consider any matter referred to the Committee for a decision in relation to call in of a decision in accordance with [Procedure Rule 149](#).

9) MID-YEAR FINANCE UPDATE

Cabinet received the Mid-Year Revenue Finance Report 2022/23 (Report No. 156/2022) and the Mid-Year Capital Programme Update (Report No. 157/2022) on the 18th October 2022. Details of the reports can be found on the council's website: [\(Public Pack\)Agenda Document for Cabinet, 18/10/2022 10:00 \(moderngov.co.uk\)](#)

Councillor K Payne, Portfolio Holder for Finance, Governance and Performance, Change and Transformation and Saverio Della Rocca, Strategic Director of Resources will provide an update on the medium term financial plan and answer any questions that may arise on the reports submitted.

10) MID-YEAR PERFORMANCE & CORPORATE STRATEGY PROGRESS

Cabinet received the Mid-Year Performance & Corporate Strategy Progress Report (Report No. 168/2022) on the 18th October 2022. Details of the report can be found on the council's website: <https://rutlandcounty.moderngov.co.uk/documents/s24145/Report%20No.168.2022%20-%20Performance%20Report%202022-2023.pdf>

Councillor K Payne, Portfolio Holder for Finance, Governance and Performance, Change and Transformation and Councillor L Stephenson, Leader of the Council and Portfolio Holder for Policy, Strategy, Partnerships and Economy will provide an update on the mid-year performance and the corporate strategy progress, respectively.

The Council's Corporate Strategy 2022-27 can be found on the Council's website: <https://future.rutland.gov.uk/corporate-strategy-2022-27>

11) PORTFOLIO HOLDERS' UPDATE

Councillor L Stephenson, Leader of the Council and Portfolio Holder for Policy, Strategy, Partnerships and Economy to brief the committee regarding the plans for economic development, levelling up and Local Enterprise Partnerships (LEPs).

12) GROUP AND PANEL UPDATES

A. CULTURE / ASSET REVIEW

To receive an update from Councillor A Walters

B. CUSTOMER EXPERIENCE

To receive an update from Councillor Begy

C. HIGHWAYS AND SPEEDING

To receive an update from Councillor P Browne

D. HOMELESSNESS EVIDENCE PANEL

To receive an update from Councillor G Waller

E. ECONOMIC DEVELOPMENT STRATEGY, DEVOLUTION & LEVELLING UP

To receive an update from Councillor A Brown

13) REVIEW OF THE FORWARD PLAN AND ANNUAL WORK PLAN

To consider the current Forward Plan and identify any relevant items for

inclusion in the Strategic Overview and Scrutiny Committee Annual Work Plan or to request further information.

The Forward Plan is available on the website at:

<https://rutlandcounty.moderngov.co.uk/mgListPlans.aspx?RPId=133&RD=0>
(Pages 25 - 32)

14) ANY URGENT BUSINESS

To receive any items of urgent business, which have been previously notified to the person presiding.

15) DATE OF NEXT MEETING

Thursday, 8th December 2022 at 7 pm in the Council Chamber, Catmose, Oakham, Rutland LE15 6HP

FOR INFORMATION ONLY

16) LEICESTER, LEICESTERSHIRE AND RUTLAND (LLR) INTEGRATED CARE SYSTEM (ICS) PERFORMANCE DATA

To receive a report from Kate Allardyce, Senior Performance Manager (Leicestershire ICS), NHS Midlands and Lancashire Commissioning Support Unit
(Pages 33 - 40)

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TO: ELECTED MEMBERS OF THE STRATEGIC OVERVIEW AND SCRUTINY COMMITTEE

Name	
1.	Councillor G Waller (Chair)
2.	Councillor P Ainsley
3.	Councillor E Baines
4.	Councillor N Begy (Vice Chair)
5.	Councillor K Bool
6.	Councillor A Brown
7.	Councillor S Lambert
8.	Councillor L Toseland
9.	Councillor R Wilson

STATUTORY CO-OPTED MEMBERS – EDUCATION REPRESENTATIVE:

Name	Title
10. Peter French	Diocesan Deputy Director of Education,

		Dioceses of Peterborough
11.	Andreas Menzies	Roman Catholic Diocese
12.	Sian Armstrong	Parent Governor
13.	Sarah Stickland	Parent Governor

PORTFOLIO HOLDER:

	Name	Title
14.	Councillor L Stephenson	Leader and Portfolio Holder for Policy, Strategy, Partnerships and Economy
15.	Councillor R Powell	Deputy Leader and Portfolio Holder for Planning, Highways and Transport
16.	Councillor S Harvey	Portfolio Holder for Health, Wellbeing and Adult Care
17.	Councillor M Oxley	Portfolio Holder for Communities, Environment and Climate Change
18.	Councillor K Payne	Portfolio Holder for Finance, Governance and Performance, Change and Transformation
19.	Councillor D Wilby	Portfolio Holder for Education and Children's Services

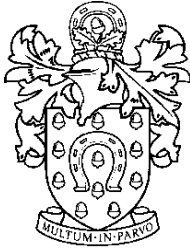
OFFICERS:

	Name	Title
20.	Mark Andrews	Chief Executive
21.	Saverio Della Rocca	Strategic Director Resources S151 Officer
22.	Dawn Godfrey	Strategic Director of Children and Families
23.	John Morley	Strategic Director of Adults and Health
24.	Penny Sharp	Strategic Director of Places
25.	Angela Wakefield	Director of Legal and Governance
26.	Jane Narey (Clerk)	Scrutiny Officer

FOR INFORMATION:

	Name	Title
27.	Angela Hillery	Chief Executive, Leicestershire Partnership NHS Trust
28.	Peter Cantley	Diocesan Director of Education, Diocese of Peterborough

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Rutland County Council

Catmose Oakham Rutland LE15 6HP
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Minutes of the **RECONVENED MEETING of the STRATEGIC OVERVIEW AND SCRUTINY COMMITTEE** held in the Council Chamber, Catmose, Oakham, Rutland, LE15 6HP on Wednesday, 5th October, 2022 at 7.00 pm

PRESENT	Councillor G Waller (Chair) Councillor P Ainsley Councillor E Baines Councillor N Begy (Vice Chair) Councillor A Brown Councillor S Lambert Councillor L Toseland	
APOLOGIES	Councillor K Bool Councillor R Wilson Angela Wakefield	Director of Legal and Governance
PORTFOLIO HOLDERS PRESENT	Councillor D Wilby	Portfolio Holder for Education and Children's Services
OFFICERS PRESENT	Tom Delaney Jane Narey (Clerk)	Governance Manager Scrutiny Officer

1 WELCOME AND APOLOGIES RECEIVED

The Chair welcomed everyone to the re-convened meeting of the Strategic Overview and Scrutiny Committee, which had been postponed from the 8th September due to the death of Her Majesty Queen Elizabeth II.

Apologies were received from Councillor Bool, Councillor Wilson and Angela Wakefield.

2 RECORD OF MEETING

The minutes of the meeting held on the 7th July 2022 were approved as an accurate record.

3 ACTIONS ARISING

Action 1

Councillor Bool to arrange a meeting with the Chief Executive, the Leader and the Strategic Director of Places to discuss the best way for Highways and Transport particularly speeding to be scrutinised.

Councillor Waller stated that she would discuss the Highways and Speeding Group with Councillor Bool. It was agreed that the item would be carried forward to the next meeting.

ACTION: Councillor Bool

Action 2

SEND group (Councillors Ainsley, Baines, Begy, Browne, Payne and Webb) to meet before the 15th July and Councillor Webb to confirm if Councillor Begy would continue to be part of the group.

Item would be discussed under the relevant agenda item.

Action 3

Councillor Waller to speak with the Cabinet member regarding what the Customer Experience Task and Finish Group could do and by when and Councillor Brown to contact Councillor Begy to confirm that he would still lead this Task and Finish Group.

Councillor Waller reported that Cabinet was keen for the Scrutiny Committee to be involved in the Customer Experience Review and that she had contacted all Councillors for volunteers to be part of the Task and Finish Group but had received no responses. Councillor Begy confirmed that, workload depending, he would lead the Customer Experience Task and Finish Group and that he would provide an update at the November meeting.

Action 4

Councillors Waller and Webb to discuss with portfolio holders the following items for possible inclusion on to the Committee's Work Plan, ready for final approval at the next meeting: Devolution; Economic Development Strategy and UK Prosperity Fund.

Item would be discussed under the relevant agenda item.

Action 5

Culture review report to be circulated to members for their information.

Action completed.

Action 6

Councillors G Brown, Fox and Waller to meet with the Strategic Director of Places, Councillor Oxley, Portfolio Holder for Communities, Environment and Climate Change and Councillor Payne, Portfolio Holder for Finance, Governance and Performance, Change and Transformation to produce a draft scoping document detailing what the Scrutiny Committee could do to assist as part of the Asset Review.

It was confirmed that Councillor G Brown and Councillor Fox had met with the relevant Portfolio Holders but that the item would be discussed under the relevant agenda item.

Action 7

Councillor Waller to notify the non-executive members that the scope of the Homelessness Evidence Panel had been approved and seek volunteers to assist the panel.

Councillor Waller confirmed that Councillor Burrows and Councillor R Payne had volunteered to be part of the Homelessness Evidence Panel and that an update would be provided under the relevant agenda item.

Action 8

Committee Members to review the LLR CCG performance data and report to the next meeting any specific areas they would like the Committee to scrutinise.

It was confirmed that no responses had been received from Committee Members or Councillors regarding any specific area of the LLR CCG performance data that they wanted the Committee to scrutinise.

4 DECLARATIONS OF INTEREST

Councillor Baines declared a non-pecuniary, registerable conflict of interest as he was President of the Rutland Record & Local History Society.

Councillor Toseland declared a non-pecuniary, non-registerable conflict of interest as her children received support from the Council's SEND services.

5 PETITIONS, DEPUTATIONS AND QUESTIONS

There were no petitions, deputation or questions.

6 QUESTIONS WITH NOTICE FROM MEMBERS

There were no questions with notice member members.

7 NOTICES OF MOTION FROM MEMBERS

There were no notices of motion from members.

8 CONSIDERATION OF ANY MATTER REFERRED TO THE COMMITTEE IN RELATION TO THE CALL-IN OF A DECISION

There were no call-ins.

9 ACCESS TO NHS DENTAL SERVICES WITHIN RUTLAND

The Committee was informed that Report No. 145/2022 was due to be presented by Rose Lynch, from NHS England – Midlands. However, partners at NHS England could not attend the re-convened meeting date so it was proposed that the item should be deferred to the next meeting of the Strategic Overview and Scrutiny Committee on the 13th October 2022.

It was requested that our partners at NHS England should be questioned about the transition process regarding the commissioning responsibility for all NHS dental services which would transfer from NHSE to the Leicester, Leicestershire & Rutland (LLR) Integrated Care Board on the 1st April 2023.

RESOLVED:

That that the Scrutiny Committee:

- a) **ENDORSED** the proposal for the report on Access to NHS Dental Services within Rutland to be deferred to the scrutiny committee meeting on the 13th October 2022.

10 ELECTION OF A NEW VICE CHAIR

A discussion was held regarding the appointment of a new Vice Chair of the Strategic Overview and Scrutiny Committee for the municipal year 2022-2023 following the resignation of the previously appointed Vice Chair. During the discussion, the following points were noted:

- Councillor Begy was nominated for the role of Vice Chair
- There were no other nominations

RESOLVED

That the Scrutiny Committee:

- a) Unanimously **APPROVED** Councillor Begy as the Vice-Chair.

11 LLR JOINT HEALTH AND SCRUTINY COMMITTEE

Councillor Waller informed attendees that, as Chair of the SOSOC, she would attend meetings of the Leicester, Leicestershire and Rutland Joint Health Scrutiny Committee along with Councillor Ainsley, who had previously been appointed as the additional member.

However, a named substitute member was also required to attend meetings in the absence of Councillors Waller and Ainsley. The previously appointed substitute member had resigned and a new substitute member was now required.

- Councillor Begy was nominated for the role of substitute member
- There were no other nominations

RESOLVED

That the Scrutiny Committee:

- a) Unanimously **APPROVED** Councillor Begy as the named substitute member for the Leicester, Leicestershire and Rutland Joint Health Scrutiny Committee.

12 GROUP AND PANEL UPDATES

A. CULTURE / ASSET REVIEW

Councillor Waller reported that Councillor Fox had sent her apologies for the meeting. However, the scoping document for a review regarding the museum had been received. During the discussion, the following points were noted:

- The review of the museum needed to include an asset review of the building itself as well as its contents.
- It was proposed that the group should not focus purely on the museum but should also review the libraries and the castle to view the whole picture of culture in Rutland.
- The scoping document stated that the review of the museum was just Phase 1 of the Culture/Asset Review as to review the cultural offer in Rutland as a whole would be a very large piece of work.
- It was proposed that Phase 2 could be a review of the libraries and Phase 3 a review of the castle.
- Museum Task and Finish Group to be led by Councillor G Brown, with the support of Councillors Baines, Begy, Fox and Waller.

RESOLVED

That the Scrutiny Committee:

- a) **AGREED** to move forward in principle with the Culture/Asset Review.
- b) **AGREED** to seek the advice of the Director of Places regarding reviewing culture as a whole or breaking it down in different phases.

B. CUSTOMER EXPERIENCE

Councillor Begy confirmed that an update regarding the Customer Experience Task and Finish Group would be given at the meeting on the 17th November 2022.

C. HIGHWAYS AND SPEEDING

Councillor Bool would provide an update at the next SOSC meeting.

D. HOMELESSNESS EVIDENCE PANEL

Councillor Waller updated members regarding the Homelessness Evidence Panel. During the discussion, the following points were noted:

- The panel had met twice to date.
- Data provided by the Housing Options Team, Rutland County Council, Rutland Citizen's Advice etc had been reviewed.
- Local estate agents had been contacted regarding the private renting sector.
- Councillor Lambert was due to meet with the Housing Options Officer at SKDC.
- Next meeting of the Homelessness Evidence Panel would be held on the 10th October.
- A further update would be provided at the next meeting of the scrutiny committee on the 13th October.
- The report from the Evidence Panel was now planned for the end of 2022.

E. PUBLIC TRANSPORT SERVICE PROPOSALS

The scoping document for a review of the public transport service was received. During the discussion, the following points were noted:

- Officers continued to produce excellent work to very tight deadlines.
- It would be difficult for the Scrutiny Committee to undertake work that would meet the identified deadlines.
- Discussions were ongoing with Oakham Town Council regarding the hopper service.
- Members stated that they would like to see the Public Bus Transport Review report which was due to be presented to Cabinet on the 12th January 2023.
- It was noted that officers would welcome input from the SOSC on the proposed business plans following this report and prior to a final decision being made towards the end of 2023.
- Councillor Waller stated that she would speak with the relevant Portfolio Holder and officers to identify potential dates for inclusion on to the SOSC forward plan.

ACTION: Councillor Waller

RESOLVED

That the Scrutiny Committee:

- a) **AGREED** not to continue with the review of the public transport service.
- b) **REQUESTED** to review the report on the Public Bus Transport Review, following its presentation to Cabinet on the 12th January 2023 for input regarding the proposed business plans prior to a final decision being made towards the end of 2023.

F. ECONOMIC DEVELOPMENT STRATEGY, DEVOLUTION & LEVELLING UP

Councillor Waller briefed attendees on the proposed review on economic development, levelling up and devolution and presented a scoping document for approval. During the discussion, the following points were noted:

- This would be a very important piece of work as it would be a good opportunity for the SOSC to help develop policy.

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**Councillor David Wilby left the meeting at 7.43 p.m.
and re-joined the meeting at 7.44 p.m.**

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- All work would need to be completed by March 2023.
- Councillor A Brown stated that he could possibly lead the group from January 2023 but would be unable to do so at the moment due to current workload.
- Councillor Waller confirmed that she would contact other non-executive Councillors requesting volunteers for the evidence panel.

ACTION: Councillor Waller

- Councillor Waller confirmed that she would contact Penny Sharp, Director of Places and Councillor Lucy Stephenson, the relevant Portfolio Holder to identify an agreed timetable for the work

ACTION: Councillor Waller.

RESOLVED

That the Scrutiny Committee:

- a) **AGREED** to proceed with the review of economic development, levelling up and devolution.
- b) **APPROVED** the scoping document for an Economic Development, Levelling Up and Devolution Evidence Panel.

G. SEND GROUP

Councillor Ainsley updated attendees regarding the SEND Group following the scoping meeting with Dawn Godfrey, Strategic Director for Children and Families held on the 15th July 2022. During the discussion, the following points were noted:

- Important changes were planned for the service including the SEND Green Paper, the new OFSTED SEND inspection framework and RCC's Delivering Better Value Programme.
- The Parent/Carer Collaboration Group had been established, with good feedback from parents and issues had been and continued to be addressed by the service.

- Some concerns had been raised following the discussion of the Education, Health and Care Plan (EHCP) proposal for banding regarding the High Needs Funding (HNF) at the Schools' Forum meeting on the 15th September 2022.
- It was noted that a workshop would be held on the 6th October 2022 to create a 'charter', which would be in partnership with the Parent/Carer Collaboration Group and the SEND service. Councillors Ainsley and R Payne had requested to attend the workshop but this had been refused by the Strategic Director of Children and Families. The Committee suggested that the finalised charter should be distributed to Councillors for their information.
- Councillor Ainsley proposed that representatives from SEND Action Rutland, who had attended the Children and Young People's Scrutiny Committee on the 21st April 2022, be invited to meet with the SEND Group to gain their views on how the SEND service had progressed.
- Councillor Waller proposed that Councillor Ainsley take over the role of Chair of the SEND Group following the resignation of Councillor Webb.
- Councillor Ainsley agreed to arrange a meeting of the SEND Group (Councillors Ainsley, P Browne, R Payne, Baines and Begy) to confirm who would be the new chair and to confirm a date for an informal meeting with members of SEND Action Rutland. An update from the SEND Group would be provided at the SOSC meeting on the 17th November and feedback from the meeting with SEND Action Rutland would be given at either the December or January meeting – date to be confirmed.

ACTION: Councillor Ainsley

- Councillor Ainsley agreed to meet with the Strategic Director of Children and Families to discuss improving communication and engagement with Councillors.

ACTION: Councillor Ainsley

RESOLVED

That the Scrutiny Committee:

- a) **RECOMMENDED** better communication and engagement between Strategic Director of Children and Families and Councillors.

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At the request of the Chair, Agenda Item 14 was taken before Agenda Item 13.

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13 PORTFOLIO HOLDERS' UPDATE

Councillor David Wilby attended the meeting to provide an update to members on the SEND service. During the discussion, the following points were noted:

- The SEND service continued to be a challenging area.
- The strategic planning for the service by officers had been excellent and continued to make our service ahead of national thinking.
- The Parks at Oakham CofE Primary School was a small but very specialised service provider and had been identified as 'outstanding' by OfSTED with excellent and highly qualified staff.
- Oakham CofE Primary School was currently in the process of becoming an academy as part of the Rutland Learning Trust.
- Collaborative engagement sessions had been held with families and these had proved helpful in resolving queries / issues.

- A 'Nurture Hub' was based at Edith Weston Academy for primary aged children and an enhanced provision was provided at Uppingham Community College for secondary aged children. The aim was to support children and, where appropriate, re-integrate them into mainstream education.
- The county was also dealing with refugees including 37 Ukrainian children who were currently attending Rutland schools. All required additional support regarding the language barrier as well as support for any physical and/or mental trauma they had experienced.
- The SEND Peer Review was undertaken in September 2022. Initial feedback had been very positive and the final written report was due at the end of October 2022.
- The issues being dealt with by the SEND service were not issues specific to Rutland but were issues being dealt with by all SEND services across the country.
- It was confirmed that all Rutland primary schools had a dedicated SENCO, that all were keen to engage with the SEND service and that there had been no large increase in the number of children not attending school as a result of the pandemic.
- Committee members requested that up-to-date contact numbers for Children's Services be circulated to all Councillors as a matter of urgency.
- Councillor Waller thanked Councillor Wilby for his update.

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Councillor David Wilby left the meeting at 8.48 p.m.

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14 SOSC IMPROVEMENT PLAN

The SOSC Improvement Plan was reviewed following the Scrutiny Workshop run by the Centre for Governance and Scrutiny (CfGS) on the 21st July 2022. During the discussion, the following points were noted:

- Review of the new scrutiny committee structure to be reviewed at the end of the municipal year.
- Improvement Plan required input from committee members regarding improvements and how these improvements would be best monitored.

RESOLVED

That the Scrutiny Committee:

- a) **AGREED** that comments regarding the Improvement Plan should be sent to Governance (governance@rutland.gov.uk).
- b) **AGREED** that the Improvement Plan should be added to the Work Plan for the December meeting.

15 REVIEW OF THE FORWARD PLAN AND ANNUAL WORK PLAN

The Forward Plan and Annual Work Plan were discussed. During the discussion, the following points were noted:

- Councillor Lucy Stephenson, Leader of the Council and Portfolio Holder for Policy, Strategy, Partnerships and Economy had been invited to attend the next meeting of the Strategic Overview and Scrutiny Committee.

- Members were asked if Councillor Stephenson should be questioned about the leadership of the council or her portfolio area or both.
- It was noted that Cabinet would receive a confidential update regarding the waste contract but no update, as yet, was listed on the scrutiny committee's work plan.
- Councillor Waller requested that members should review the confidential update regarding the waste contract once the Cabinet agenda pack had been published and then notify her if they wanted the Strategic Overview and Scrutiny Committee to review.

RESOLVED

That the Scrutiny Committee:

- a) **AGREED** that the Leader should provide a briefing/be questioned regarding the plans for economic development, levelling up and Local Enterprise Partnerships (LEPs).

16 ANY URGENT BUSINESS

There was no urgent business

17 DATE OF NEXT MEETING

Thursday, 13th October 2022 at 7.00 p.m. in the Council Chamber, Catmose, Oakham LE15 6HP

SUMMARY OF ACTIONS

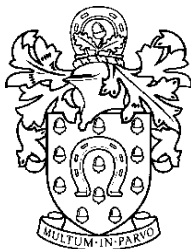
No.	Ref.	Action	Person
1.	3	<i>Councillor Bool to arrange a meeting with the Chief Executive, the Leader and the Strategic Director of Places to discuss the best way for Highways and Transport particularly speeding to be scrutinised.</i> Councillor Waller stated that she would discuss the Highways and Speeding Group with Councillor Bool. It was agreed that the item would be carried forward to the next meeting.	Councillor Bool
2.	12E	<u>PUBLIC TRANSPORT SERVICE PROPOSALS</u> Councillor Waller stated that she would speak with the relevant Portfolio Holder and officers to identify potential dates for inclusion on to the SOSC forward plan for a discussion regarding the proposed business plans.	Councillor Waller
3.	12F	<u>ECONOMIC DEVELOPMENT STRATEGY, DEVOLUTION & LEVELLING UP</u> <ul style="list-style-type: none"> • Councillor Waller confirmed that she would contact other non-executive Councillors requesting volunteers for the evidence panel. • Councillor Waller confirmed that she would contact Penny Sharp, Director of Places and Councillor Lucy Stephenson, the relevant 	Councillor Waller

		Portfolio Holder to identify an agreed timetable for the work	
4.	12G	<u>SEND GROUP</u> <ul style="list-style-type: none"> • Councillor Ainsley agreed to arrange a meeting of the SEND Group (Councillors Ainsley, P Browne, R Payne, Baines and Begy) to confirm who would be the new chair and to confirm a date for an informal meeting with members of SEND Action Rutland. An update from the SEND Group would be provided at the SOSC meeting on the 17th November and feedback from the meeting with SEND Action Rutland would be given at either the December or January meeting – date to be confirmed. • Councillor Ainsley agreed to meet with the Strategic Director of Children and Families to discuss improving communication and engagement with Councillors. 	Councillor Ainsley

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Chair closed the meeting at 9.03 pm.

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Rutland County Council

Catmose Oakham Rutland LE15 6HP

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Minutes of the **MEETING of the STRATEGIC OVERVIEW AND SCRUTINY COMMITTEE** held in the Council Chamber, Catmose, Oakham, Rutland, LE15 6HP on Thursday, 13th October, 2022 at 7.00 pm

PRESENT

Councillor G Waller (Chair)
Councillor P Ainsley
Councillor E Baines
Councillor N Begy (Vice Chair)
Councillor K Bool
Councillor A Brown
Councillor S Lambert
Councillor L Toseland

APOLOGIES

Councillor R Wilson
Councillor L Stephenson
Peter French
Angela Wakefield
Jane Narey
Rose Lynch

Leader and Portfolio Holder for Policy, Strategy, Partnerships and Economy
Diocesan Deputy Director of Education, Dioceses of Peterborough
Director of Legal and Governance
Scrutiny Officer
Senior Commissioning Manager Pharmacy, Optometry, Dental Services - Midlands (East), NHS England – Midlands

OFFICERS PRESENT

Penny Sharp
Sarah Khawaja
Tom Delaney (Clerk)

Strategic Director of Places
Principal Solicitor
Governance Manager

ATTENDED

Caroline Goulding
Adam Morby
Steven Claydon
Debra Mitchell
Adrian Allen

Interim Deputy Director of Primary Care and Public Health, NHS England – Midlands
Regional Chief Dentist for NHS England in the Midlands
Local Dental Network (LDN) Chair for Northamptonshire and Leicester, Leicestershire and Rutland
Deputy Chief Operating Officer, Leicester, Leicestershire and Rutland Integrated Care Board
Head of Service & Design, Public Health

1 WELCOME AND APOLOGIES RECEIVED

The Chair welcomed everyone to the meeting. Apologies were received from Councillor Rick Wilson, Councillor Lucy Stephenson, Peter French, Angela Wakefield and Jane Narey.

2 DECLARATIONS OF INTEREST

There were no declarations of interest.

3 PETITIONS, DEPUTATIONS AND QUESTIONS

There were no petitions, deputations or questions.

4 QUESTIONS WITH NOTICE FROM MEMBERS

There were no questions with notice member members.

5 NOTICES OF MOTION FROM MEMBERS

There were no notices of motion from members.

6 CONSIDERATION OF ANY MATTER REFERRED TO THE COMMITTEE IN RELATION TO THE CALL-IN OF A DECISION

There were no call-ins.

7 ACCESS TO NHS DENTAL SERVICES WITHIN RUTLAND

Report No. 145/2022 was received from Rose Lynch, Pharmacy, Optometry, Dental Services – Midlands (East), NHS England – Midlands. The report was presented by Caroline Goulding, Interim Deputy Director of Primary Care and Public Health, NHS England – Midlands, Adam Morby, Regional Chief Dentist for NHS England in the Midlands and Steven Claydon, Local Dental Network (LDN) Chair for Northamptonshire and Leicester, Leicestershire and Rutland. During the discussion, the following points were noted:

- The key issue for dental services currently was the lack of a qualified and skilled workforce i.e. dentists, dental nurses etc. The General Dental Council was reviewing the process for registering dentists and NHS England was considering supporting dental providers with workforce recruitment through the 'Golden Hello' scheme.
- Following the pandemic, dental services in the East Midlands were operating at 82%. Dental services in Rutland were operating at 75%.
- The national contract was impacting on improving access to dental services across the country.
- NHS England was working with Local Authorities on prevention initiatives such as making toothbrush kits available in foodbanks and providing toothbrush kits for distribution by healthcare workers.

- Work would also commence in the future with schools, families etc. with communication about good oral health and the benefits of visiting the dentist. Members requested that NHS England's communication strategy be distributed with the minutes.

ACTION: NHS England

- The committee noted that there was currently no water fluoridation scheme in Rutland. Rutland had a naturally occurring fluoride level of 0.27 mg/l; the UK/EU limit was 1.5 mg/l. Adding 1.0 mg/l of fluoride to the water would benefit residents' teeth and bones and help reduce the high level of dental decay in children. NHS England confirmed that it was the responsibility of the local health authority to ask the water authority to add fluoride to the water. NHS England agreed to send data to Governance (governance@rutland.gov.uk) on the benefits of fluoridisation.

ACTION: NHS England

- NHS England confirmed that the re-form of the national contract started on the 1st October 2022 and would take 18 months to fully implement. In the next 6 months, Rutland would see the implementation of 'Skills Mix'. This would be the development of roles and responsibilities within dentistry as a way of providing better access to services alongside more efficient and effective patient care.
- As part of the transition strategy, NHS England would continue to work closely with the Integrated Care System so that the financial allocation for the commissioning of NHS dental services would be transferred to the LLR ICB (Integrated Care Board) on the 1st April 2023.
- NHS England confirmed that work had begun on Rutland's oral health needs assessment. This was planned for completion by early 2023 and would include a dental service consultation across Rutland.
- Members were informed that a large amount of dental activity required commissioning in Rutland – approximately 15,000 to 20,000 Units of Dental Activity. 1 check-up = 1 unit of dental activity. 1-2 fillings = 3 units of dental activity. 3 or more fillings = 5 units of dental activity. This would include the commissioning of another dental surgery in Rutland within the next 12 to 18 months.
- The cancelled contract in Rutland had provided 20,000 (25%) of the units of dental activity in Rutland. The dental service provider had moved to new premises and NHS England confirmed that each provider had to be checked, to ensure that the premises were safe for NHS dental patients to access. There had been a delay in this process and BUPA had taken the business decision to terminate the NHS services contract. BUPA were asked to re-consider their decision but they had confirmed that they wanted to continue in a private format. NHS England acknowledged that there had been issues with this premises checking process but that improvements had been made to prevent such situations from happening again.
- It was confirmed that future contracts would be designed to support dental providers in the provision of NHS dental services but that the main problem was the recruitment of NHS dental workers.
- Patients whose oral care needs could not be met through NHS primary dental care due to their complex medical, physical, or behavioural needs should be referred to the [Community \(Special Care\) Dental Service](#). Any issues with this service should be addressed directly with the service provider.

Community (Special Care) Dental Service Head Office: Telephone 0333 207 5992 / Email: info@cds-cic.nhs.uk

- NHS England confirmed that they did commission children's NHS dental services in Rutland and that details of the NHS dentists in Rutland accepting children as patients would be circulated with the minutes.

ACTION: NHS England

- It was noted that the [NHS Dentists](#) website did not list which dentists were accepting NHS patients. Residents were contacting dental practices directly only to be informed that the waiting list for new patients in Rutland was approximately 800. Adam Morby informed members that providers would be contractually obliged to state on the website if they were accepting NHS patients.
- NHS England requested that residents with issues regarding dental services in Rutland including the Community (Special Care) Dental Service, notified NHS England so that the matter could be investigated.

NHS England Customer Contact Centre: Telephone: 0300 311 22 33 / Email: england.contactus@nhs.net

RESOLVED

That the Committee:

- a) **NOTED** that dental practitioners were independent contractors to the NHS. Many dental practices operated a mixed private/NHS model of care and all patients were free to choose what option of dental care they would prefer to receive.
- b) **NOTED** that the commissioning responsibility for all NHS dental services would transfer from NHSE to the Leicester, Leicestershire & Rutland (LLR) Integrated Care Board on the 1st April 2023 and that the statutory responsibility for oral health improvement would remain with the local authority public health team.
- c) **AGREED** that NHS England – Midlands would return in a year to provide the Strategic Overview and Scrutiny Committee with an update regarding access to NHS dental services within Rutland.
- d) **AGREED** that the Committee would write to MP for Rutland and/or the Secretary of State for Health and Social Care regarding:
 - The fluoridation of Rutland's water.
 - The issues with the process of implementing new NHS dental premises.
 - The review of contract provision to encourage NHS dental workers and service providers
 - The possible use of Rutland Memorial Hospital to provide additional NHS dental services

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Caroline Goulding, Adam Morby, Steven Claydon, Debra Mitchell and Adrian Allen left the meeting at 8.25 p.m.

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8 GROUP AND PANEL UPDATES

- a) CULTURE / ASSET REVIEW

An update was received from Councillor Waller:

- Scoping document for phase 1 of the review (Museum) was approved on the 5th October 2022.

- Councillor G Brown had resigned from group but Councillor A Walters had agreed to join and lead the group as his replacement.
- Members of the group would include Councillors Baines, Begy, Fox and Waller.

b) CUSTOMER EXPERIENCE

An update was received from Councillor Waller:

- The task and finish group remained on the committee's work plan.
- Group would be led by Councillor Begy. Members would include Councillor Toseland.
- An update would be received from Councillor Begy at the meeting on the 17th November 2022.

c) HIGHWAYS AND SPEEDING

An update was received from Councillor Bool:

- Councillor Bool was unable to continue to lead the group but would continue to be part of it.
- Councillor P Browne had agreed to join/lead the group as his replacement.
- A scoping document would be produced in the near future.

d) HOMELESSNESS EVIDENCE PANEL

An update was received from Councillor Waller:

- The draft report would be presented to the committee at its meeting on the 17th November or the 8th December 2022.

e) PUBLIC TRANSPORT SERVICE PROPOSALS

An update was received from Councillor Waller:

- The committee had agreed not to continue with this group at the meeting on the 5th October 2022.
- A report from officers would hopefully be received in January, February or March of 2023 requesting scrutiny committee's input regarding the proposed business plans prior to a final decision being made towards the end of 2023.

f) ECONOMIC DEVELOPMENT STRATEGY, DEVOLUTION & LEVELLING UP

A briefing was received Penny Sharp, Strategic Director of Places:

- Work to develop the evidence base to support the new economic development strategy had been commissioned and was underway.
- An investment plan for £400k additional rural economic prosperity funding needed to be submitted by the 30th November 2022.
- Wider stakeholder sessions would be held later in the year as key policy areas needed to be identified.

- Intention for the production of the draft economic development strategy was the 31st March 2023.
- The Scrutiny Committee could assist by reviewing the evidence base.
- The group would be led by Councillor A Brown. Members would include Councillors Ainsley, Baines, Begy and Waller.
- The group would hold two sessions with Penny Sharp and officers to review the evidence base.

g) SEND GROUP

An update was received from Councillor Waller:

- As agreed at the meeting on the 5th October 2022, an update from the SEND Group would be provided at the scrutiny meeting on the 17th November and feedback from the meeting with SEND Action Rutland would be given at either the December or January meeting – date to be confirmed.

9 PORTFOLIO HOLDERS' UPDATE

- Councillor Waller informed attendees that an update had been planned from Councillor Lucy Stephenson, Leader of the Council and Portfolio Holder for Policy, Strategy, Partnerships and Economy.
- Unfortunately, Councillor Stephenson had tested positive for COVID so had sent her apologies.
- Her Portfolio Holder Update would be re-arranged to a future meeting.

10 REVIEW OF THE FORWARD PLAN AND ANNUAL WORK PLAN

The Forward Plan and Annual Work Plan were discussed. During the discussion, the following points were noted:

- Councillor Lucy Stephenson, Leader of the Council and Portfolio Holder for Policy, Strategy, Partnerships and Economy would be invited to attend the next meeting of the Strategic Overview and Scrutiny Committee to update members regarding the Corporate Strategy progress.
- Councillor Waller to invite Mike Sandys, Director of Public Health to a future meeting of the SOSC and arrange a pre-meeting of the Chair, Vice-Chair and Director to discuss the issues/questions to be discussed at the Scrutiny Committee meeting.

ACTION: Councillor Waller

- The Catmose Sports Leisure Contract was planned for discussion by scrutiny on the 17th November. Penny Sharp confirmed that the procurement had commenced as per Cabinet's approval and that the tender process was due to close presently. However, the situation had changed since Cabinet's approval and there may be little or no market interest in the contract. It was agreed that Penny Sharp would confirm with Governance, before the publication deadline of the next meeting, if the contract still required scrutinising.

ACTION: Penny Sharp

11 ANY URGENT BUSINESS

There was no urgent business

12 DATE OF NEXT MEETING

Thursday, 17th November 2022 at 7.00 p.m.

No.	Ref.	Action	Person
1.	7	NHS England's to send their communication strategy to Governance for distribution with the minutes.	NHS England
2.	7	NHS England to send data on the benefits of fluoridisation to Governance for distribution with the minutes.	NHS England
3.	7	NHS England to send details of the NHS dentists in Rutland accepting children as patients to Governance for distribution with the minutes.	NHS England
4.	10	Councillor Waller to invite Mike Sandys, Director of Public Health to a future meeting of the SOSC and arrange a pre-meeting for the Chair, Vice-Chair and Director to discuss the issues/questions to be discussed at the Scrutiny Committee meeting.	Councillor Waller
5.	10	Catmose Sports Leisure Contract Penny Sharp to confirm with Governance, before the publication deadline of the next meeting, if the contract still required scrutinising.	Penny Sharp

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Chair closed the meeting at 8.50 pm.

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Strategic Overview and Scrutiny Committee Work Plan 2022-23

<p>25</p> <p>Standing Agenda Items for Every Meeting</p>	Welcome and Apologies	
	Record of Meeting	
	Actions Arising	
	Declarations of Interest	
	Petitions, Deputations and Questions	
	Questions with Notice from Members	
	Notices of Motion from Members	
	Consideration of Any Matter Referred to the Committee in Relation to the Call-In of a Decision	
	Group and Panel Updates:	
	a) Culture / Asset Review	Councillor A Walters
	b) Customer Experience	Councillor N Begy
	c) Highways and Speeding	Councillor P Browne
	d) Homelessness Evidence Panel	Councillor G Waller
	e) Economic Development Strategy, Devolution & Levelling Up Evidence Panel	Councillor A Brown
	Portfolio Holder's Update	
	Review of the Forward Plan	
	Any Urgent Business	
Date of Next Meeting		

Meeting Date	Publication Date	Proposed Item	Why	Author
9th June 2022	1 st June 2022	Election of Vice-Chair	Statutory	
		Confirmation of Co-opted Members	Statutory	
		LLR Joint Health Scrutiny Committee: Confirmation of Representation	Statutory	
		DRAFT Improvement Plan		
		Annual Work Plan	Statutory	

26	7th July 2022	29 th June 2022	LLR CCGs' Performance Data	For Info Only	Kate Allardyce Senior Performance Manager
			Waste and Street Cleansing	Report	Strategic Director of Places/Angela Culleton
			Dental Services Update		Rose Lynch, Senior Commissioning Manager – Primary Care

				Dental Services (East)
		Homelessness Evidence Panel: Scope	Report	Councillors Waller, Toseland & Lambert

27 8th September 2022 MEETING ADJOURNED	31st August 2022	Election of New Vice-Chair	Statutory	
		LLR Joint Health Scrutiny Committee: appointment of new substitute representative	Statutory	
		Dental Services Update: Rutland Specific	Report	Rose Lynch, Senior Commissioning Manager – Primary Care Dental Services (East)
		Improvement Plan (Following on from the scrutiny training held on the 21 st July 2022)		Chair
		Scrutiny Review of Public Transport Service Proposals: a) Scoping Document	Briefing	Councillor Waller

		b) Timescale		
		Economic Development Strategy, Devolution & Levelling Up		Strategic Director of Places
		a) Scoping Document		
		Culture Review		Councillor G Brown
		a) Scoping Document		

5th October 2022 <small>28</small> RE- SCHEDUL ED MEETING	31 st August 2022	Election of New Vice-Chair	Statutory	
		LLR Joint Health Scrutiny Committee: appointment of new substitute representative	Statutory	
		Dental Services Update: Rutland Specific	Report	Rose Lynch, Senior Commissioning Manager – Primary Care Dental Services (East)
		Improvement Plan (Following on from the scrutiny training held on the 21 st July 2022)		Chair

		Scrutiny Review of Public Transport Service Proposals: c) Scoping Document d) Timescale	Briefing	Councillor Waller
		Economic Development Strategy, Devolution & Levelling Up b) Scoping Document		Strategic Director of Places
29		Culture Review b) Scoping Document		Councillor G Brown

13th October 2022	5 th October 2022	Dental Services Update: Rutland Specific	Report	Rose Lynch, Senior Commissioning Manager – Primary Care Dental Services (East)
		Council Asset Review – how can the SOSC assist with the asset review?		Strategic Director of Places
		Highways Contract – Procurement Outputs		Andy Tatt / Dee Rajput

17 th November 2022	9 th November 2022	LLR ICS Performance Data	For Info Only	Kate Allardyce Senior Performance Manager
		Mid-Year Performance & Corporate Strategy Progress put in link Corporate Strategy		Strategic Director of Resources
		Mid-Year Finance Update (with a focus on the Medium Term Financial Plan (MTFP))	Statutory	Strategic Director of Resources
		Catmose Sports Leisure Contract		Strategic Director of Places
		Update on the plans for economic development, levelling up and Local Enterprise Partnerships (LEPs)		Cllr Stephenson

8th December 2022	30 th November 2022	Homelessness Evidence Panel: Report		Councillors Waller, Toseland & Lambert
		SOSC Improvement Plan		Chair
		Public Health Update		Cllr Harvey

26th January 2023	18 th January 2023	<u>Scrutiny of the Budget</u> Draft Revenue and Capital Budget 2023/24	Statutory	Strategic Director of Resources
		Fees and Charges 2023/24	Statutory	Strategic Director of Resources
		Minerals Authority Contract Evidence Panel: Scope		Councillor Begy

16th February 2023	8 th February 2023	Access to GP Services – Review of Actions		Portfolio Holder for Adult and Health

9th March 2023	1 st March 2023	LLR ICS Performance Data	For Info Only	Kate Allardyce Senior Performance Manager

20th April 2023	12 th April 2023	Purdah compliant items only		

25th May 2023	17 th May 2023			

15th June 2023	7 th June 2023	End of Year Performance & Corporate Plan Progress	Statutory	
		End of Year Finance Management Report	Statutory	Strategic Director of Resources
		LLR ICS Performance Data	For Info Only	Kate Allardyce Senior Performance Manager

LEICESTER, LEICESTERSHIRE AND RUTLAND INTEGRATED CARE SYSTEM

PERFORMANCE REPORT: NOVEMBER 2022

Purpose of Report

The report outlines the position on Leicester, Leicestershire and Rutland (LLR) Health System Governance, Structure and Collaborative / Design Group formation.

The report contains information on Covid-19 vaccination uptake for Rutland residents to 13-October-22. The Performance Overview section of the report provides the Committee with an update on East Leicestershire and Rutland performance, based on available data at 20th October 2022, alongside local actions in place.

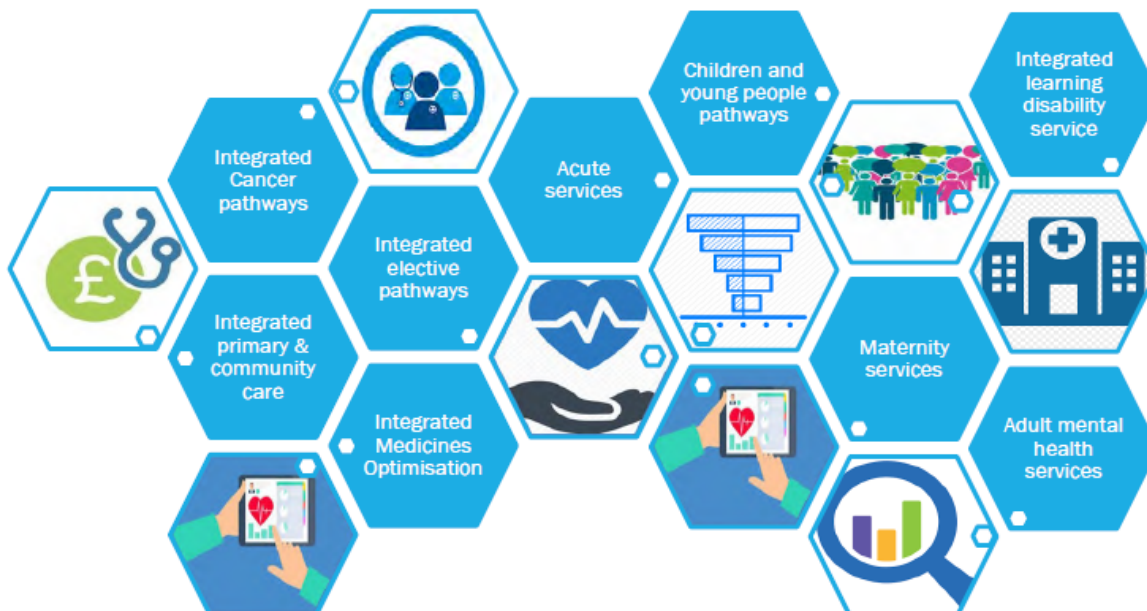
Appendix 1 provides an overview of the most recent performance data for Out of County Providers relevant to Rutland residents (Peterborough, Northampton, Lincolnshire, Kettering and Cambridge), as well as UHL.

LLR Health System Governance, Structure and Design Group Formation

The Integrated Care Board (ICB) is the statutory organisation that was formally established on 1st July 2022. This is the health element of the Integrated Care System (ICS), which works with providers and partners to take decisions about how health and social care services are coordinated.

In line with the National Quality Board requirements the LLR ICB has reviewed the governance structures in place. Since July there has been a System Quality Group who meet and report into the Quality and Safety Committee around quality issues and topics. Performance is reported into the System Executive Group and escalated into the Integrated Care Board

Also, as a system, there is a drive towards offering quality and performance improvement support to nine system-wide Design Groups, soon to be Collaboratives. These are system groups; planning, designing and transforming services. They will take a whole pathway approach and work collectively together to deliver the change required. The nine groups are outlined below.



NHS System Oversight Framework

The Performance section of this report provides an update on East Leicestershire and Rutland operational performance against key national standards.

For most reporting Rutland cannot be identified separately to East Leicestershire as national performance metrics are reported publicly by sub-ICB (former Clinical Commissioning Group - East Leicestershire & Rutland) or Integrated Care System (Leicester, Leicestershire & Rutland).

A monthly performance report is presented to the System Executive Group (SEG), this is based on the Winter Plan, key performance priorities of the LLR System and high level overview of the areas which most require improvement e.g. urgent and emergency care including ambulance handovers; elective waiters including 104 weeks; cancer and access to primary care as some of the examples.

A detailed performance report, based on the NHS System Oversight Framework (<https://www.england.nhs.uk/nhs-oversight-framework/>) was last presented in May 22 to the LLR ICS Quality and Performance Improvement Assurance Committee. Due to lack of national data being made available there has not been a more up to date pack produced but when national data is available, this will be presented to SEG.

Performance reporting is also a key element of the new Collaboratives and Design Groups, and many of these groups have Quality & Performance subgroups, which receive Performance reports throughout the year.

Covid Vaccination uptake

The below is data on uptake of Covid-19 vaccinations uptake for Rutland residents. It shows the latest percentage of people aged 12 and over who have received a COVID-19 vaccination, by dose.

As at 13th October 2022, 90% of residents aged 12 and over had received the first dose, 87% received the second dose and 73% received their booster of the Covid-19 vaccination.

This compares favourably to the Leicestershire position of 70%, Leicester City position of 46% and the overall England position of 69% of residents, over 12yrs old, receiving boosters.

Vaccinations in Rutland ▾

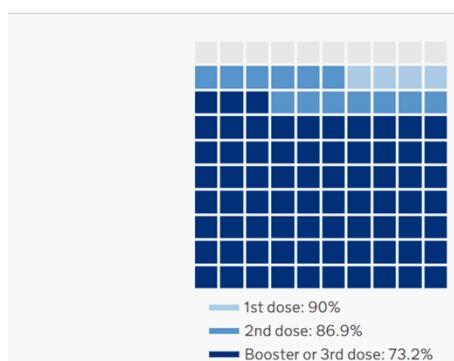
People vaccinated

First dose total	Second dose total	Booster or third dose total
34,256	33,073	27,841

Vaccinations given

Total
95,170

Vaccinations in Rutland ▾



Health Performance Indicators

The following table provides an explanation of the key performance indicators, the latest performance for East Leicestershire & Rutland (as available on 20th October 22) and details of some local actions in place.

Appendix 1 provides an overview of the most recent performance data for Out of County Providers relevant to Rutland residents (Peterborough, Northampton, Lincolnshire, Kettering and Cambridge), as well as UHL.

NHS Constitution metric and explanation of metric	Latest 21/22 Performance	Local actions in place / supporting information
<p>Cancer 62 days from referral to treatment The indicator is a core delivery indicator that spans the whole pathway from referral to first treatment.</p> <p>Shorter waiting times can help to ease patient anxiety and, at best, can lead to earlier diagnosis, quicker treatment, a lower risk of complications, an enhanced patient experience and improved cancer outcomes.</p>	<p><u>National Target >85%</u> August 22</p> <p>ELR patients (All Providers) 63% (66/105 pts)</p> <p>Further detail by local provider in Appendix 1</p>	<p>UHL There are capacity constraints across all points of the pathways and high backlog levels being treated. Workforce challenges remain both in admin and clinical areas. The Trust continue to clinically prioritise all patients.</p> <p>NWAFT Demand outstrips capacity for a number of tumour site but more specifically for skin, colorectal and urology pathways. A number of initiatives are being finalised for delivery of additional activity.</p> <p>KGH Elective performance targets including cancer performance remains in the top quartile within the region.</p>
<p>A&E admission, transfer, discharge within 4 hours The standard relates to patients being admitted, transferred or discharged within 4 hours of their arrival at an A&E department.</p> <p>This measure aims to encourage providers to improve health outcomes and patient experience of A&E.</p>	<p><u>National Target >95%</u> September 22</p> <p>University Hospitals Leicester (UHL) A&E – all patients attending 55%</p> <p>North West Anglia Foundation Trust (NWAFT) A&E – all patients attending 61%</p>	<p>UHL Crowding in ED due to chronic and sustained lack of flow, high inflow of both walk-in and ambulance arrivals & bed occupancy >85% contributing to performance within ED.</p> <p>Actions include; Overnight consultant in ED rota in place and increase uptake in shifts noted, LRI's Minor Injuries and Minor Illness (MIaMI) agreement to extend opening times from Mid-September.</p> <p>NWAFT The 4-hour performance has improved in month, with a decrease in the number of patient spending over 12 hours in the accident and emergency department. Ambulance handovers in excess of 60 minutes also improved with the average handover time also reducing.</p>

Urgent Care	National Target	All patients attending	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	YTD	
Total time spent in UHL A&E <4 hours (all types)	>95%	University Hospital Leicester (UHL)	56%	56%	56%	57%	57%	55%	56%	
		North West Anglia Foundation Trust (NWAFT)	57%	53%	52%	49%	52%	61%	54%	
		Kettering General Hospital (KGH)	CRS Trial Site							

18 Week Referral to Treatment (RTT)

The NHS Constitution sets out that patients can expect to start consultant-led treatment within a maximum of 18 weeks from referral for non-urgent conditions if they want this and it is clinically appropriate.

National Target >92% August 22

ELR patients (All Providers) 50%

Total ELR patients waiting; 42,496 of which:

- 5,328 patients are waiting more than 52weeks,
- 935 patients are waiting more than 78weeks and
- 78 patients are waiting more than 104weeks

UHL Causes include impact of reduced outpatients and inpatient activity, due to COVID 19 and the social distancing and infection prevention measures, reduction in theatre capacity to support ITU resulting in significant growth of the Admitted waiting list and referrals increasing but still below 19/20 levels

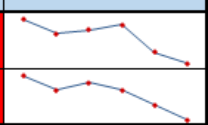
Actions to improve performance; Nine Elective Recovery Interventions will be managed as programmes of work, development of Elective Hub ongoing, meeting with the Nuffield and UHL clinicians to discuss and agree future ENT support.

NWAFT Large increases in referrals through the first four months of the year have been mitigated through insourcing in a number of key areas, however now this has largely ended, if demand remains at this level, it is expected the total RTT waiting list will increase. The Trust is exploring the use of the 'independent sector' as well as incentivising own staff for waiting list initiatives as well as continuation of a number of insourcing contracts

KGH Throughout July staff absence remained higher than previous months which had a direct impact on clinic and theatre list provision, this resulted in a deficit in the number of elective procedures planned.

Surgical specialities have further opportunities to improve session and theatre utilisation, and the work being driven by the theatre productivity programme is positively impacting on the number of patients actively being treated.

	Total ELR patients waiting	ELR Patients Waiting over 52weeks	ELR Patients Waiting over 78weeks	ELR Patients Waiting over 104weeks
UHL	34,124	4784	879	62
NWAFT	1832	95	8	0
KGH	917	3	2	2

Dementia		National Target >67% September 22		Performance has dropped and remains under the national target of 66.7%.					
Diagnosis rate for people aged 65 and over, with a diagnosis of dementia recorded in primary care, expressed as a percentage of the estimated prevalence based on GP registered populations		Rutland LA 48% (337pts)		Increased resources to LLR commissioned provider to deliver increased levels of pre and post support in the community. Ongoing support is offered via commissioned pre and post support service for dementia patients and carers.					
		ELR CCG 57% (2980pts)							
Dementia	National Target		Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	
Diagnosis rate for people aged 65 and over with dementia	>66.7%	Rutland LA	50.0%	49.2%	49.4%	49.7%	48.2%	47.6%	
		ELR CCG	58.0%	57.8%	57.9%	57.8%	57.6%	57.4%	

Areas of Improvement

There are some areas that are worth commenting on and have shown recent improvement:

- There has been an overall increase in the number of General Practice appointments across Leicestershire & Rutland. In August 22 there were 378,151 appointments, more than in Aug 19, Aug 20 and Aug 21.
- The number of patients waiting over 104 weeks for elective treatment has reduced each month from a January 22 peak.
At the end of August 22 there were 78 East Leicestershire and Rutland patients waiting over 104weeks, at a number of different Acute providers. This peaked at 508 patients in January 22.
- Following poor performance during Winter 21/22, there have been improvements in the percentage of patients being seen within 2 weeks following an urgent Cancer referral, although this is still not achieving the national target.
- Faster Diagnosis of Cancer within 28days continues to meet the national standard, again following poorer performance last Winter.

Appendix 1

Please note the data in the below table relates to ELR patients only.

Indicator	Target	Date of data	UHL	Northampton General Hospital	United Lincolnshire Hospital	North West Anglia NHS Foundation Trust	Cambridge University Hospital	Kettering General Hospital
Cancer 2 Week Wait from GP referral	>93%	Aug-22	85.27% 1279/1500		100% 8/8	42.86% 42/98	100% 1/1	90.28% 65/72
Cancer 31 day first definitive treatment	>96%	Aug-22	91.03% 142/156	50.00% 1/2		87.50% 7/8	100% 1/1	100% 4/4
Cancer 62 day GP referral to first definitive treatment	>85%	Aug-22	62.50% 60/96			50.00% 2/4	0% 0/1	100% 1/1
Cancer- 28 Day FDS two week referral	>75%	Aug-22	76.80% 1039/1326		60.00% 3/5	46.91% 38/81		83.33% 53/60
RTT-18 Weeks Incompletes	>92%	Aug-22	48.14%	61.97%	59.46%	60.70%	59.52%	70.23%
RTT-Overall size of the waiting list		Aug-22	34,124	71	111	1,832	84	917
RTT -Patients waiting over 52 weeks for treatment	0	Aug-22	4784	10	5	95	7	3
RTT -Patients waiting over 78 weeks for treatment	0	Aug-22	879	9	1	8	2	2
RTT -Patients waiting over 104 weeks for treatment	0	Aug-22	62	9	0	0	0	2

Data source- Aristotle
*Note for the Cancer and RTT metrics, the data relates to ELR patients only.

University Hospitals of Leicester source; Quality and Performance Report, 6 October 22

<https://www.leicestershospitals.nhs.uk/aboutus/our-structure-and-people/board-of-directors/board-meeting-dates/>

Indicator	Action in Place
Cancer	<p>Referrals remain high and remain above pre pandemic levels, with increases in Colorectal and Dermatology. Capacity and workforce pressures are continuing to be the biggest constraint. The 2WW demand and backlogs continue to directly impact on performance. 1st appointment wait times and time to decision to treat are key area of focus to support 62-day performance. It is important to note that whilst backlog clearance continues this will adversely affect 62-day performance.</p> <p>A demand and capacity review is underway with all tumour sites to support updated recovery action plans. These include mutual aid and collaborative working with partners to support improvements in recovery and performance. A diagnostic bid of £9 million for endoscopy, imaging and pathology equipment submitted to NHSE/I in September.</p> <p>Actions:</p> <ul style="list-style-type: none"> - Monthly CMG/tumour site recovery action plan meeting held with all tumour sites - Clinically prioritise all cancer patients - Work with East Midlands Cancer Alliance (EMCA), NHSE and regional providers to seek mutual aid - Review national timed pathways and identify possible areas for improvement
Urgent Care	<p>Overcrowding in ED due to chronic and sustained lack of flow resulting in long waits. There is a high in-flow of both walk-in and ambulance arrivals.</p> <p>Actions:</p> <ul style="list-style-type: none"> - Overnight consultant in ED rota in place - Focused work on flow through the hospital to include board rounds, criteria led discharge, TTO's - Emergency flow action plan focus on reduction in non-admitted breaches and adherence to new Inter Professional Standards - Ensure full utilisation of LGH Medical beds
RTT and 52 week waits	<p>Overall waiting list numbers have increased, and this has been experienced nationally. August has seen an improvement in patients who have breached 104+ weeks. Elective capacity remains a challenge at UHL due to staff vacancies and sickness, particularly for</p>

	<p>anaesthetists and admin booking teams. The Trust is reliant on using insourcing to bridge gaps. GIRFT continues to support Mutual Aid and the system is liaising with IS providers to secure additional capacity as we head in the winter period.</p> <p>Actions:</p> <ul style="list-style-type: none"> - 78+ trajectories meetings taking place with each speciality - Meeting being planned with the Nuffield and UHL clinicians to discuss and agree future ENT support - Extension to cardiac surgery at the BMI/Circle Nottingham to the end of Q2 with sessions in place moving from weekly to bi-weekly - Nine Elective Recovery Interventions will be managed as programmes of work. Calls with IST being arranged to agree support required.
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<p>North West Anglia Foundation Trust source; Integrated Performance Report, 10 October 22 https://www.nwangliaft.nhs.uk/about-us/trust-board/board-papers-meetings/</p>	
Indicator	Action in Place
Cancer	<p>Cancer performance to month 4 remains challenged, particularly across two week wait and 62-day performance standards, and significantly below current national performance. The Trust is working on delivering the cancer improvement plan with focus on reducing the 104 days pathways and improving compliance with the two week access standard.</p> <p>Demand outstrips capacity for a number of tumour site but more specifically for skin, colorectal and urology pathways. A number of initiatives are being finalised for delivery of additional activity.</p> <p>Cancer performance remains significantly challenged with the majority of cancer indicators not achieved. There are challenges across various stages of cancer pathways, but in particular as a result of diagnostic and outpatient capacity.</p> <ul style="list-style-type: none"> • Outpatient capacity is primarily an issue for both colorectal and skin. For skin in particular there are now a large number of appointment slot issues where the specialty has not been able to identify capacity. This is impacting on overall 2 Week Wait performance. • Capacity in endoscopy has affected by the availability of clinicians through July with a reduction in the number of lists being provided across the Trust. Endoscopy has been identified as one of the main diagnostic areas effecting cancer performance in previous months and the July position has therefore exacerbated this. This is impacting on 62-day performance for Colorectal. • A number of initiatives including use of the independent sector is being scoped. <p>Cancer 62 Day Backlog - recovery of backlog position for cancer 62 days remains the core priority in cancer nationally, and for the Trust. While the backlog position remains variable, there is overall a reducing trend within the reported position. While long waiting patients are treated it is forecast that there will continue to be an impact to the 62-day performance standard.</p>
Urgent Care	<p>Unplanned care performance has remained significantly challenged in month resulting in limited improvement in overall 4-hour performance in month. Average Length of Stay and Occupancy levels also increased.</p> <ul style="list-style-type: none"> • The number of attendances fell in month however remain significantly higher than 2019/20 levels of activity due to the addition of the UTC activity since July 2021. Type 1 activity compared to 19/20 is higher at Hinchingsbrooke. • There has been a stepped change in the overall 4 hr performance since the middle of August due to additional escalation actions and rolling out the ambulance offload improvement plan agreed with the national UEC Director.

	<ul style="list-style-type: none"> • The percentage of patients spending over 12 hours in the department in month saw a marginal improvement. This reflects a small improvement in overall occupancy and the use of elective areas to support unplanned care capacity. • Occupancy in the Trust for General and Acute beds improved, but remains high, in particular at Peterborough City Hospital. This is being driven by a reduction in the average daily discharges, as well as an increase in the number of patients with a long length of stay. This is particularly evident in patients with a length of stay over 21 days which has a significant impact on overall capacity.
RTT and 52 week waits	<p>Planned care referrals especially for cancer pathways remain high outstripping capacity within the Trust.</p> <p>The overall rate of referrals remains high, which is contributing to the increase in the overall waiting list large increases through the first four months of the year have been mitigated through insourcing in a number of key areas, however now this has largely ended, if demand remains at this level, it is expected the total RTT waiting list will increase The total number of patients over 52 weeks after initially decreasing is now increasing sharply this is linked to an increase in referrals in the first quarter of 2021 22 which are now reaching 52 weeks.</p>

Kettering General Hospital source; Integrated Governance Report, 30 September 22
<https://www.kgh.nhs.uk/board-of-directors-and-board-meetings/>

Indicator	Action in Place
Cancer	<p>An increase in COVID related delays, both with workforce and staff has affected booking times of diagnosis. Further capacity is required for Gynae One Stop Clinic and the service are seeking additional estate and staffing resource for increased hysteroscopy capacity. The Trust continue to hold the twice weekly Confirm and Challenge meetings chaired by the cancer management team and the Deputy Chief Operating Officer (DCOO) and every patient passed the breach date and up to day 31 of their pathway is discussed.</p> <p>Actions:</p> <ul style="list-style-type: none"> - Cancer recovery action plan discussed and updated weekly - Increased PTL meetings continue to maintain focus and performance
Urgent Care	<p>Challenges with overcrowding in waiting areas remain. This creates an enormous pressure on our Emergency Department to safely manage the patient footfall.</p> <p>Actions:</p> <ul style="list-style-type: none"> - Ongoing collaborative work with East Midlands Ambulance Service (EMAS) to increase the number of direct EMAS conveyances to Medical Same Day Emergency Care (MSDEC), and/or stream directly from ED at the point of arrival as appropriate. - Launch of the new Ambulatory majors process to support effective streaming and management of patients; whilst maximising use of ED footprint - External comms work to promote 111 pathways as an alternative to patients who ordinarily attend ED
RTT	<p>Performance against activity targets varied by speciality, with particular issues in Ear, Nose and Throat and theatre utilisation being below target due to the delayed roll-out of the new scheduling tool within surgical specialities until 31 August; staffing unavailability in Theatres was also a key limiting factor, in response to which a recruitment drive was underway. Mutual Aid patients continue to be transferred from UHL which are given priority for OPA and IP treatment to support the regional request to see long waits cleared by the end of the FY. Patient choice also continues to be a root cause for delays to treatment as patients are choosing to wait.</p> <p>Actions:</p> <ul style="list-style-type: none"> - Work continues to ensure patients are booked as soon as practically possible - Theatre utilisation being monitored to maximise capacity and patients being treated